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From	Christopher J. McKenna	Number of Pages	3
Date	February 6, 2006	Client Number	2006579-0472
Phone	617-248-4007	Operator	Time Sent

Comments	Applicant:	Susai et al	Examiner:	To be assigned
	Patent No.:		Art Unit:	2153
	Issued:			
	Serial No.:	10/826,268		
	Filing Date:	April 19, 2004		
	Title:	APPARATUS, METHOD AND COMPUTER PROGRAM PRODUCT FOR GUARANTEED CONTENT DELIVERY INCORPORATING PUTTING A CLIENT ON-HOLD BASED ON A RESPONSE TIME		

Sir:

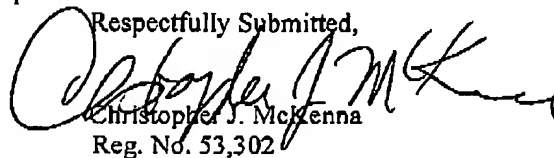
Transmitted herewith for filing in the above-referenced application, please find the following documents:

- 1) Statement Under 37 CFR §3.73 (b)) (1 page);
- 2) Revocation of Power of Attorney with New Power of Attorney and Change of Correspondence Address (1 page); and
- 3) This Facsimile Transmittal Sheet (1 page).

Kindly acknowledge receipt of the attached documents by return facsimile transmission.

Thank you for your kind attention to this request.

Respectfully Submitted,



Christopher J. McKenna
Reg. No. 53,302

Return by Inter-office Mail Hold for pick-up

4040927
Client Reference CTX-168CN

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PTO/SB/82(09-03)

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REVOCATION OF POWER OF ATTORNEY WITH NEW POWER OF ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS	Application Number	10/826,268
	Filing Date	April 19, 2004
	First Named Inventor	Susai et al.
	Art Unit	2153
	Examiner Name	To be assigned
	Attorney Docket Number	2006579-0472 (CTX-768QN)

I hereby revoke all previous powers of attorney given in the above-identified application.

☒ I hereby appoint the practitioners with Customer Number: 24280

☒ Please change the correspondence address for the above-identified application to:

☒ The address associated with Customer Number: 24280

OR

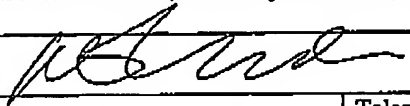
<input type="checkbox"/> Firm or Individual Name					
Address					
Address					
City		State		Zip	
Country					
Telephone		Fax			

I am the:

☐ Applicant/inventor

☒ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96)

SIGNATURE of Application or Assignee of Record

Name	David Friedman, Secretary of NCAR, LLC		
Signature			
Date	October 4, 2005	Telephone	305-267-3000

NOTE: Signature of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*

☒ *Total of 1 form is submitted.

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Revocation of Power of Attorney with New Power of Attorney and Change of Correspondence Address-NCAR

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PTO/SB/96 (11-05)

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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: SUSAI SHETTY; BAO; RAPHEL; SINHA; BOTLAGUDURU; UDUPA; KORRAPATI; VERZUNOVApplication No./Patent No.: 10/828 288 Filed/Issue Date: April 19, 2004Entitled: APPARATUS, METHOD AND COMPUTER PROGRAM PRODUCT FOR GUARANTEED CONTENT DELIVERY
INCORPORATING PUTTING A CLIENT ON-HOLD BASED ON RESPONSE TIME
Attorney Docket No. 0472 (CTX-168CN)NCAR, LLC a Limited Liability Company
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest
(The extent (by percentage) of its ownership interest is _____ %)

in the patent application/patent identified above by virtue of either:

- A. ☐ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

OR

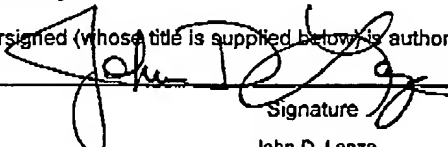
- B. ☒ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows:

1. From: SUSAI et al. To: Netscaler, Inc.
The document was recorded in the United States Patent and Trademark Office at
Reel 015956, Frame 0866, or for which a copy thereof is attached.
2. From: Netscaler, Inc. To: NCAR, LLC
The document was recorded in the United States Patent and Trademark Office at
Reel 017034, Frame 0421, or for which a copy thereof is attached.
3. From: _____ To: _____
The document was recorded in the United States Patent and Trademark Office at
Reel _____, Frame _____, or for which a copy thereof is attached.

☐ Additional documents in the chain of title are listed on a supplemental sheet.☐ As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.

(NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO. See MPEP 302.08)

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.



Signature

John D. Lanza

Printed or Typed Name

Patent Attorney
Title

February 6, 2006

Date

617-248-4801

Telephone Number

This collection of information is required by 37 CFR 3.73(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.